	Department	# of Doc.	1st Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	2nd Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	6 Months FY2003 Bill Paying Policy Percentage
AAB	ARCHITECTURAL ACCESS BOARD	15	93%	-	absorbed - DPS	15	93%
ABC	ALCOHOLIC BEVERAGES CONTROL COMMISSION	85	92%	54	94%	139	93%
ADD	DEVELOPMENTAL DISABILITIES	91	86%	85	67%	176	77%
AGO	ATTORNEY GENERAL'S OFFICE	1,137	82%	1102	83%	2,239	82%
AGR	DEPARTMENT OF FOOD AND AGRICULTURE	352	82%	337	63%	689	73%
ALA	ADMINISTRATIVE LAW APPEALS	24	88%	22	91%	46	89%
ANF	EXECUTIVE OFFICE FOR ADMINISTRATION AND FINANCE	161	80%	95	89%	256	84%
APC	APPEALS COURT	155	85%	112	88%	267	87%
ART	MASS CULTURAL COUNCIL	864	98%	754	99%	1,618	99%
ATB	APPELLATE TAX BOARD	83	99%	105	94%	188	96%
BBE	BOARD OF BAR EXAMINERS	64	89%	83	96%	147	93%
BBR	BOARD OF BUILDING REGULATIONS	30	90%	-	absorbed - DPS	30	90%
	BOARD OF CONCILIATION & ARBITRATION	35	77%	38	97%	73	88%
	BERKSHIRE COMMUNITY COLLEGE	20	95%	12	83%	32	91%
BER	BERKSHIRE DISTRICT ATTORNEY	172	92%	149	89%	321	90%
BGT	FISCAL AFFAIRS DIVISION	45	73%	21	67%	66	71%
	BUNKER HILL COMMUNITY COLLEGE	84	87%	77	95%	161	91%
	BOARD OF LIBRARY COMMISSIONERS	146	96%	216	96%	362	96%
BRC	BRISTOL COMMUNITY COLLEGE	78	88%	14	64%	92	85%
BRI	BRISTOL DISTRICT ATTORNEY	553	33%	232	77%	785	46%
	BUREAU OF STATE BUILDINGS	297	85%	258	81%	555	83%
BSC	BRIDGEWATER STATE COLLEGE	212	90%	48	54%	260	83%
CAD	MASS COMMISSION AGAINST DISCRIMINATION	268	68%	201	78%	469	72%
	CAPE COD COMMUNITY COLLEGE	113	81%	189	89%	302	86%
CCJ	COMMITTEE ON CRIMINAL JUSTICE	225	98%	127	98%	352	98%
CDA	EMERGENCY MANAGEMENT AGENCY	579	97%	599	94%	1,178	96%
CHE	SOLDIERS' HOME IN CHELSEA	889	96%	950	98%	1,839	97%
	CRIMINAL HISTORY SYSTEMS BOARD	84	90%	81	96%	165	93%
CJC	JUDICIAL CONDUCT COMMISSION	36	97%	25	92%	61	95%
	CRIMINAL JUSTICE TRAINING COUNCIL	507	90%	340	95%	847	92%
	CHIEF MEDICAL EXAMINER	408	81%	357	84%	765	83%
CPC	COMMITTEE FOR PUBLIC COUNSEL	101,683	99%	22114	90%	123,797	97%

	Department	# of Doc.	1st Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	2nd Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	6 Months FY2003 Bill Paying Policy Percentage
CPF	CAMPAIGN & POLITICAL FINANCE	37	76%	34	91%	71	83%
CPI	CAPE & ISLANDS DISTRICT ATTORNEY	131	88%	174	88%	305	88%
CSC	CIVIL SERVICE COMMISSION	29	97%	23	96%	52	96%
CSW	COMMISSION STATUS OF WOMEN	8	50%	7	29%	15	40%
DAA	DISTRICT ATTORNEY ASSOCIATION	97	90%	141	81%	238	84%
DAC	DISABLED PERSONS PROTECTION COMMISSION	77	96%	92	99%	169	98%
DCP	DIVISION OF CAP ASSET MGMT & MAINT.	1,396	96%	1318	96%	2,714	96%
DEM	DEPT. OF ENVIRONMENTAL MANAGEMENT	3,824	77%	2569	81%	6,393	78%
DES	DIVISION OF EMPLOYMENT TRAINING	1,504	87%	1723	89%	3,227	88%
DFS	DEPARTMENT OF FIRE SERVICES	703	87%	821	86%	1,524	87%
DIA	DEPARTMENT OF INDUSTRIAL ACCIDENTS	1,449	85%	1435	94%	2,884	89%
DMA	DIVISION OF MEDICAL ASSISTANCE *	8,573	98%	11112	98%	19,685	98%
DMH	DEPARTMENT OF MENTAL HEALTH	7,972	91%	7709	94%	15,681	93%
DMR	DEPARTMENT OF MENTAL RETARDATION	13,241	83%	12377	88%	25,618	85%
DOB	DIVISION OF BANKS	138	93%	117	99%	255	96%
DOC	DEPARTMENT OF CORRECTION	5,987	89%	6578	87%	12,565	88%
DOE	DEPARTMENT OF EDUCATION	9,360	90%	8936	94%	18,296	92%
DOI	DIVISION OF INSURANCE	91	98%	83	100%	174	99%
DOR	DEPARTMENT OF REVENUE	3,686	93%	3760	94%	7,446	93%
DOS	DIVISION OF STANDARDS	25	84%	49	100%	74	95%
DPH	DEPARTMENT OF PUBLIC HEALTH	12,477	82%	12095	87%	24,572	85%
DPS	DEPARTMENT OF PUBLIC SAFETY	202	76%	231	88%	433	83%
DPU	DEPARTMENT OF TELECOMMUNICATIONS & ENERGY	269	96%	386	93%	655	94%
DPW	MASSACHUSETTS HIGHWAY DEPARTMENT	7,361	77%	8767	86%	16,128	82%
DSS	DEPARTMENT OF SOCIAL SERVICES	1,587	89%	1791	89%	3,378	89%
DYS	DEPARTMENT OF YOUTH SERVICES	2,538	85%	2514	94%	5,052	90%
EAS	EASTERN DISTRICT ATTORNEY	109	89%	155	96%	264	93%
EHS	EXECUTIVE OFFICE OF HEALTH & HUMAN SERVICES	158	79%	126	91%	284	85%
ELD	EXECUTIVE OFFICE OF ELDER AFFAIRS	236	93%	373	86%	609	89%
ENE	DIVISION OF ENERGY RESOURCES	122	80%	100	86%	222	83%
ENV	EXECUTIVE OFFICE OF ENVIRONMENTAL AFFAIRS	613	69%	412	50%	1,025	61%
EOL	DEPARTMENT OF LABOR & WORKFORCE DEV	383	92%	435	92%	818	92%

	Department	# of Doc.	1st Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	2nd Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	6 Months FY2003 Bill Paying Policy Percentage
EPS	EXECUTIVE OFFICE OF PUBLIC SAFETY	397	90%	663	54%	1,060	68%
EQA	EDUCATIONAL QUALITY & ACCOUNTABILITY	44	91%	35	91%	79	91%
EQE	DEPARTMENT OF ENVIRONMENTAL PROTECTION	2,876	89%	1683	86%	4,559	88%
ETH	STATE ETHICS COMMISSION	49	98%	29	97%	78	97%
FRC	FRAMINGHAM STATE COLLEGE	185	91%	325	91%	510	91%
FSC	FITCHBURG STATE COLLEGE	143	71%	104	95%	247	81%
FWE	FISHERIES AND WILDLIFE ENVIR LAW ENFORCEMENT	2,250	87%	1894	93%	4,144	90%
GCC	GREENFIELD COMMUNITY COLLEGE	39	64%	19	89%	58	72%
GIC	GROUP INSURANCE COMMISSION	372	77%	385	90%	757	84%
GOV	GOVERNOR'S OFFICE	142	92%	122	97%	264	94%
HCC	HOLYOKE COMMUNITY COLLEGE	109	88%	140	96%	249	93%
HCF	HEALTH CARE FINANCE AND POLICY	561	92%	499	97%	1,060	94%
	SOLDIERS' HOME HOLYOKE	744	99%	738	97%	1,482	98%
HOU	HOUSE OF REPRESENTATIVES	108	98%	105	98%	213	98%
HRD	HUMAN RESOURCES DIVISION	8,566	94%	7182	98%	15,748	96%
HSB	GOVERNOR'S HIGHWAY SAFETY BUREAU	525	74%	415	89%	940	81%
HSD	HAMPSHIRE SHERIFF DEPARTMENT	501	93%	363	94%	864	94%
HST	HEALTH SECURITY TRUST	6	83%	3	100%	9	89%
IGO	INSPECTOR GENERAL	130	91%	123	95%	253	93%
ITD	INFORMATION TECHNOLOGY DIVISION	713	86%	678	84%	1,391	85%
JLM	JOINT LABOR MANAGEMENT COMMITTEE	29	90%	28	86%	57	88%
LEG	JOINT LEGISLATIVE COMMITTEES	147	48%	119	27%	266	38%
LIB	GEORGE FEINGOLD LIBRARY	106	92%	75	92%	181	92%
LLW	LOW-LEVEL RADIOACTIVE WASTE MANAGEMENT BOARD	17	94%	10	100%	27	96%
LOT	LOTTERY COMMISSION	612	88%	491	93%	1,103	90%
LRC	LABOR RELATIONS COMMISSION	48	96%	41	100%	89	98%
MAC	MASSACHUSETTS AERONAUTICS COMMISSION	182	96%	110	94%	292	95%
MAS	MASSASOIT COMMUNITY COLLEGE	72	85%	79	92%	151	89%
MBC	MASSACHUSETTS BAY COMMUNITY COLLEGE	22	82%	4	100%	26	85%
MCA	MASSACHUSETTS COLLEGE OF ART	48	90%	2	100%	50	90%
MCB	MASSACHUSETTS COMMISSION FOR THE BLIND	957	94%	1121	99%	2,078	97%
MCC	MIDDLESEX COMMUNITY COLLEGE	79	77%	8	13%	87	71%

	Department	# of Doc.	1st Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	2nd Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	6 Months FY2003 Bill Paying Policy Percentage
MCD	COMMISSION FOR THE DEAF AND HARD OF HEARING	271	93%	334	93%	605	93%
MDC	METROPOLITAN DISTRICT COMMISSION	2,190	82%	1749	91%	3,939	86%
MED	BOARD OF MEDICINE	64	95%	155	41%		57%
MHL	MENTAL HEALTH LEGAL ADVISORS	33	91%	27	100%	60	95%
MID	MIDDLE DISTRICT ATTORNEY	258	42%	193	61%	451	50%
MIL	MILITARY DIVISION	720	98%	858	96%	1,578	97%
MMA	MASS MARITIME ACADEMY	31	90%	34	100%	65	95%
MRB	MERIT RATING BOARD	184	44%	106	82%	290	58%
MRC	MASSACHUSETTS REHABILITATION COMMISSION	54,759	98%	55811	95%	110,570	96%
MWC	MOUNT WACHUSETT COMMUNITY COLLEGE	49	80%	25	100%	74	86%
NAC	MASS COLLEGE OF LIBERAL ARTS	67	87%	46	80%	113	84%
NEC	NORTHERN ESSEX COMMUNITY COLLEGE	32	100%	204	98%	236	98%
NFK	NORFOLK DISTRICT ATTORNEY	367	86%	329	90%	696	88%
NOR	NORTHERN DISTRICT ATTORNEY	581	95%	506	100%	1,087	97%
NSC	NORTHSHORE COMMUNITY COLLEGE	165	81%	100	96%		86%
NWD	NORTHWESTERN DISTRICT ATTORNEY	230	96%	207	94%	437	95%
OCD	DEPT OF HOUSING & COMMUNITY DEVELOPMENT	2,191	84%	2201	90%	4,392	87%
OFC	OFFICE FOR CHILD CARE SERVICES	683	90%	591	90%	1,274	90%
OHA	MASS OFFICE ON DISABILITY	46	91%	39	100%	85	95%
ORI	OFFICE OF REFUGEES AND IMMIGRANTS	69	96%	59	93%	128	95%
OSC	OFFICE OF THE COMPTROLLER	104	95%	103	99%	207	97%
OSD	DIVISION OF OPERATIONAL SERVICES	289	86%	212	95%	501	90%
PAR	PAROLE BOARD	175	91%	26	65%	201	88%
PER	PUBLIC EMPLOYEE RETIREMENT ADMINISTRATION	1,139	96%	1129	100%	2,268	98%
PLY	PLYMOUTH DISTRICT ATTORNEY	229	94%	250	90%	479	92%
POL	DEPARTMENT OF POLICE	2,808	78%	2232	87%	5,040	82%
QCC	QUINSIGAMOND COMMUNITY COLLEGE	36	83%	20	95%	56	88%
RCC	ROXBURY COMMUNITY COLLEGE	139	91%	119	93%	258	92%
REG	DIVISION OF REGISTRATION	95	87%	111	86%	206	87%
RGT	BOARD OF HIGHER EDUCATION	585	95%	1409	98%	1,994	97%
RMV	REGISTRY OF MOTOR VEHICLES	985	86%	846	93%	1,831	89%
SAO	STATE AUDITOR'S OFFICE	182	89%	202	92%	384	91%

	Department	# of Doc.	1st Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	2nd Quarter FY2003 Bill Paying Policy Percentage	# of Doc.	6 Months FY2003 Bill Paying Policy Percentage
SCA	OFFICE OF CONSUMER AFFAIRS & BUS REG	54	100%	80	100%	134	100%
SDB	SHERIFF'S DEPARTMENT BERKSHIRE	567	82%	639	94%	1,206	88%
SDE	SHERIFF'S DEPARTMENT ESSEX	700	75%	699	79%	1,399	77%
SDF	SHERIFF'S DEPARTMENT FRANKLIN	355	96%	466	95%	821	96%
SDH	SHERIFF'S DEPARTMENT HAMPDEN	871	96%	775	94%	1,646	95%
SDM	SHERIFF'S DEPARTMENT MIDDLESEX	1,107	91%	1085	89%	2,192	90%
SDW	SHERIFF'S DEPARTMENT WORCESTER	1,498	98%	1611	95%	3,109	96%
SEA	DEPARTMENT OF ECONOMIC DEVELOPMENT	460	78%	330	91%	790	83%
SEC	SECRETARY OF THE COMMONWEALTH	1,617	74%	1162	91%	2,779	81%
	SENATE	336	36%	187	78%	523	51%
SJC	SUPREME JUDICIAL COURT	410	82%	338	93%	748	87%
SOR	SEX OFFENDER REGISTRY	144	96%	87	93%	231	95%
SRB	STATE RECLAMATION BOARD	542	82%	451	81%	993	81%
SRC	STATE RACING COMMISSION	121	88%	126	87%	247	87%
	SALEM STATE COLLEGE	186	76%	102	61%	288	70%
	SPRINGFIELD TECHNICAL COMMUNITY COLLEGE	55	91%	28	100%	83	94%
	SUFFOLK DISTRICT ATTORNEY	370	87%	413	76%	783	81%
TRB	TEACHERS' RETIREMENT BOARD	179	82%	141	87%	320	84%
TRC	TRIAL COURT	14,664	62%	13837	71%	28,501	66%
TRE	OFFICE OF THE TREASURER	372	97%	360	93%	732	95%
TRP	EXECUTIVE OFFICE OF TRANSPORTATION AND CONST	296	97%	210	90%	506	94%
	UNIVERSITY OF MASSACHUSETTS SYSTEM	856	59%	680	61%	1,536	60%
VET	DEPARTMENT OF VETERAN'S SERVICES	281	96%	232	97%	513	96%
VWA	VICTIM WITNESS ASSISTANCE BOARD	85	93%	78	78%	163	86%
WEL	DEPARTMENT OF TRANSITIONAL ASSISTANCE	965	88%	832	94%	1,797	91%
WES	WESTERN DISTRICT ATTORNEY	167	90%	224	94%	391	92%
	WORCESTER STATE COLLEGE	193	85%	83	95%	276	88%
WSC	WESTFIELD STATE COLLEGE	63	68%	60	70%	123	69%
	Commonwealth FY2003 Average		91%		90%		91%
-	Commonwealth 1 2003 Average		31/0		30 /0		31/0
	Total Documents	311,927		228,382		540,309	